



BRINGING  
HOSPITAL CARE  
HOME



## Innovators in Home Treatments & Direct to Patient Delivery Solutions

TCP GROUP - IRISH OWNED & OPERATED





## Our Overall Mission

**TCP Group** provide innovative services to meet the requirements of a new emerging healthcare environment. Our overarching principle is to put patient safety and the highest standards of clinical governance into all the medical services that we deliver so that trust and confidence can be assured for our referring clinicians and contracting clients.

Operating a 365 day a year service, **TCP Group** are centrally involved in pharmacy dispensing, patient training, cold-chain drug delivery, administering treatment, patient support, compliance support and medical waste management on behalf of and under the care of the hospital team.

We operate to the highest standards of patient care under the strict guidance of our medical director, clinical nurse managers, clinical pharmacists and our quality team.

## Our Nurses

All our nurses are qualified registered general nurses with a minimum of 3 years post-qualification experience. They are certified with mandatory basic life support; carry emergency kits for anaphylaxis and trained on how to use them.

Across a wide range of medical home services TCP nurses carry out treatment visits as specified by the hospital team and in accordance with the patient's treatment plan.

All visits are recorded on our electronic patient management system (EPMS) allowing summary of care reports to be sent in real time to the referring team.

## Our Services

Our Medical Home Services include:

- OPAT - IV Antibiotics at Home
- Patient Training on self-injectable medicines (SC and IV pumps)
- Patient Adherence / Compliance Programmes
- Market Access
- Home Parenteral Nutrition
- Immunoglobulins SC & IV
- Chemotherapy in the Home
- Paediatric IM Injection Service
- Patient Education & Training Programmes for Multiple Sclerosis and Parkinson's Disease
- Wound management including negative pressure dressing
- Phlebotomy services such as INR and patient cannulation
- Rare Disease / Orphan Product Administration
- Chronic Disease Management Programmes



## Our Onsite Pharmacy

**TCP Homecare** is the only specialist medical homecare company in Ireland with a pharmaceutical dispensing licence (Pharmaceutical Society of Ireland) and a wholesale distribution licence Health Products Regulatory Authority (HPRA).

Our onsite team of pharmacists and pharmacy technicians allows TCP provide a full dispensing and pharmacovigilance service. Our clinical pharmacists assess the suitability of each drug therapy for each individual patient and are always contactable through our 24hr pharmacy helpline.

## Our Quality Team

Our Quality Team continually audit our patient care pathways to ensure that the services offered by TCP Nurses are carried out to the highest standards of clinical patient care.

**TCP Homecare** is certified to ISO 9001:2008 (Healthmark) for the provision of healthcare services in a community setting. **TCP logistics** is regulated by the Health Products Regulatory Authority (HPRA) and certified to ISO 9001:2008 standards.

**TCP Homecare** is registered with the Data Protection Commissioner as a processor and controller of patient data.



## Our Patient Care Bureau

Our patient care bureau (PCB) is staffed by experienced customer service representatives who process our referrals and schedule all visit on behalf of the patient.

Our patient care bureau is overseen at all times by our Medical Director and our patient services are supported by 24 hour on-call nurse helplines.

## Our Strengths

**TCP Group** has extensive experience in developing solutions required to manage unusual medicines and administration systems within the Irish Healthcare system. Across a broad base of therapies we have established good working links with hospital teams, hospital managers and with the HSE.

Our company is organised to match the obligations set out for Marketing Authorisation Holders (MAH) in relation to the IPHA code, Adverse Event Reporting, Patient Confidentiality and data protection and our quality and training departments ensure we deliver on these commitments.



## Our Logistics and Waste Management

The **TCP Group** includes a logistical division that is an integrated part of our nursing services; with temperature controlled warehousing, digital track & trace inventory management, and a specially designed fleet of cold chain vans delivering to all parts of the country.

**TCP Logistics** provide a complete in-house service of medical waste bin management that is registered with the National Waste Collection Permit Office (NWCPO), and carried out by drivers that are all HazChem trained.



## Our Innovations and Investments

**TCP Group** is recognised as an innovator in the area of direct-to-community patient care.

- Our service for the home distribution in Ireland of Clotting Factor Concentrates to haemophilia patients is still recognised as a global first.
- TCP provide serialised GS1 Bar Code labelling for real time Track'n Trace of individual products to enable (if needed) a rapid product recall.
- Our Electronic Patient Management System is a first of its kind; allowing real time patient evaluation reports to be sent to the referring team.
- TCP established the first out-of-hospital infusion centre in Ireland.
- TCP piloted the first Infectious Disease's Nurse led Home IV antibiotic service in Ireland.
- TCP developed and delivered for Galway the first nurse led chemotherapy in the home service.
- TCP set up in Kilkenny the first Community Infusion and Venesection Unit
- We have recently completed a significant investment in a new bespoke patient data management system.



## Our Company

TCP was first established in 2000 as a logistics company to deliver temperature sensitive pharmaceutical products to hospitals, GPs and patient homes in our patented fleet of temperature controlled vans. We have seen rapid expansion over this time to a position today where we employ over 100 people throughout the country and at our offices in Dublin.

TCP is part of the McKesson Corporation which is a leading international pharmaceutical distributor and health care information technology company. TCP's Innovative services further broadens the outsourcing opportunities for their healthcare client base.

## Our Business Partners

TCP **Homecare** and TCP **Logistics** provide services for and on behalf of the HSE, private insurers and many of Ireland's leading pharmaceutical companies.

